



CENTRAL ARIZONA REGION ALTERNATE CARE SYSTEM WORKSHOP

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The Role of the Medical Coordination Center

During disasters, the Central Region Medical Coordination Center (MCC) serves as an integrated, central communications contact for the healthcare community and coordinates medical resources for providers. The MCC complies with the National Incident Management System (NIMS), serving the healthcare communities in Gila, Maricopa and Pinal Counties.

Strategically, the MCC functions as a subcommittee of the Arizona Coalition for Healthcare Emergency Response-Central Region (AzCHER-Central). MCC activities include:

- meeting monthly to plan strategies;
- developing standard operating procedures; and
- analyzing corrective actions.

Operationally, the MCC is a “group” of the Healthcare Community branch within the Intelligence Section of the Maricopa County Department of Public Health (MCDPH) Incident Command Center (ICC). Its activities include:

- ensuring 24/7 emergency call-down as well as activation capability;
- sponsoring stakeholder conference calls; and
- managing resource requests (i.e., equipment, personnel, waivers).

MCC member agencies include: emergency management, EMS providers, healthcare organizations, hospitals, outpatient clinics, public health and urgent care centers.

CENTRAL REGION MEDICAL COORDINATION CENTER (MCC) CONCEPT OF OPERATIONS

